



911 REALITY PLUS SPECS

1.5.7.2



INSTRUCTOR



STUDENT

HARDWARE FOR (1) FULL 911 REALITY PLUS TRAINING STATION

ONE INSTRUCTOR/ROLE PLAYER STATION INCLUDES:



INSTRUCTOR STATION

- (1) Lenovo ThinkCentre Computer
- (2) Lenovo Screens
- (2) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (2) DP Cords
- (1) Cat 7 Cord
- (1) Netgear Router w

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EQUIPMENT WARRANTY One year, additional available.

UPGRADES All upgrades available at no cost. No yearly fees.

SUPPORT Website owners room and online support.

SETUP On site setup optional. Stations are portable and plug and play stand alone systems.

TRAINING Online anytime 0900 - 1400 PST training for staff or IT for the life of the product.

VIDEO TRAINING Each station provides video training on every aspect of simulation and academy

DESCRIPTION 911 REALITY PLUS SIMULATOR STATIONS

911 REALITY PLUS - Created for training entry level 9-1-1 call taking and radio dispatch in a multi-tasking environment for multi line phone, mapping, text to 911 and radio dispatching for Emergency Communications police, fire and EMS agencies.

DESIGN INTENT - The stations were designed to be; portable, ethernet, plug and play, pre-CAD generic learning environment with classroom training products and online certification loaded onto the stations for a full plug and train 911 Academy full course of study.

USER CONFIGURABLE FILES - CUSTOMIZABLE FEATURES

Stations can be customized prior to delivery for the following features.

ALI DATA BASE (addressing) can be user defined - 99 entries with XY coordinates

CALL TYPES can be user defined - Maximum Call Types 99

AREA BEATS can be user defined - Maximum Beat index: 99

UNIT IDENTIFIERS can be user defined - Maximum Units number: 99

RESPONSE TYPES can be user defined

PRIORITY field can be user defined

RING DOWN LINES - defined by agency

SOUND EFFECTS - can be uploaded wav files. Comes with default sounds.

OPTIONS **ProQA** - Protocols are loaded onto stations - at no cost to ProQA Training License Holders.

SITE LICENSE

Reality Station software is licensed to one particular station and cannot be copied to another without a user code. All the training products loaded onto the system are given a site license which allows only that agency to use the products restricting the transfer, sale and sharing of those products with any other entity.

SOLE SOURCE

Professional Pride, Inc is the sole source of this simulator and all products and NECC certification. There are no other distributors or sellers of any and all products found on 911Trainer.com.

RETURN POLICY

In the event you wish to return 9-1-1 Reality, each station must be returned within five days of delivery in the original shipping boxes in the same condition as delivered. You must contact 253.435.0911 to obtain a return authorization. All authorized returns will result in a 15% restock fee.

SPECS 911 REALITY PLUS SIMULATOR

SOFTWARE FEATURES

SIMULATION FEATURES Multi Tasking Training • Login screens • Call Types/codes programmable • ALI/ANI XY coordinates programmable for mapping • Traffic Stop/ OnView popup • Background sounds for radio or calls • Multiple phone lines • Multiple radio channels • 2 Text 911 lines • TTY calls • Ring Down Lines programmable • Call Back Line for hangup • Business Line • Recording Studio • On Screen Capture • Video Tutorials • Flags/Premise Hx

DOCUMENTATION Trainee Outcome Session Report • Session recording logs for radio and phones • Instructor Notes Report all labeled with date and Instructor and Student name. Every call is saved and recorded digitally for the students to create a portfolio.

SCENARIOS Full A-Z police, fire and EMS scenarios provided for training sessions.

DIGITAL CLASSROOM TRAINING 911 ACADEMY

9-1-1 ACADEMY ONLINE Loaded digital 911 training folders with the current high quality training products for (10) Units of study following the 9-1-1 Emergency Communications Manual. One hard copy and pdf copies provided on each station. This is the only complete textbook for education created in a DACUM (develop a curriculum) process through a 911 Advisory Board and Educational Administrators. ONLINE course is no cost for one year.

CERTIFICATION Full teacher and student NECC on-line certification is provided for Academy teachers at no cost. Student on-line exams with immediate results are \$15 each with no cost retakes. Full anytime on-line training for teachers / trainers on the curriculum. NECC was created by a 9-1-1 NECC Coalition of professional educators and PTC Professional Testing Corp of NY.

TRAINING TOOLS Police, Fire, EMD, Emergency Radio, Liability, Stress, Crisis, HazMat. Scripted Actual 911 Calls / Domestic Violence Power Point Call Review Training / Customer Service Power Point Call Reviews / 911 Textbook and Student Manual eBooks /Unit Flash Quizzes/ Crisis Intervention eBook / YouTube Newscasts - 911 Calls in the News / Jeopardy Games and Skills Training and Exercises / Stress and Compassion Fatigue Workshops / Liability eBook and Power Point / Active Shooter Procedures. Unit flash quizzes for each chapter. These products can be seen at 911Trainer.com

GO SHOPPING FOR 9-1-1 AGENCIES. Recognizing that 911 agencies have full curriculum in place an alternative is offered. In lieu of the 911 Academy 911 agencies Comm Centers can select \$1500 in training products to be digitally loaded onto each station. Select from 911Trainer.com items for in service, supervisor or train the trainer or SOP templates and more.