



911 REALITY BASIC SPECS

1.5.7.2



INSTRUCTOR



STUDENT

DESCRIPTION 911 REALITY BASIC SIMULATOR STATIONS

911 REALITY BASIC - Created for training entry level 9-1-1 call taking and radio dispatch in a multi-tasking environment for multi line phone, and radio dispatching for Emergency Communications police, fire and EMS agencies. No Internet access needed.

DESIGN INTENT - The stations were designed to be; portable, Ethernet, plug and play, pre- CAD generic learning environment with classroom training products and on-line certification loaded onto the stations for a full plug and teach 911 course of study.

USER CONFIGURABLE FILES - CUSTOMIZABLE FEATURES

Stations can be customized prior to delivery for the following features.

ALI DATA BASE (addressing) can be user defined — 999 entries

CALL TYPES can be user defined — Maximum Call Types 99

AREA BEATS can be user defined — Maximum Beat index: 99

UNIT IDENTIFIERS can be user defined — Maximum Units number: 99

RESPONSE TYPES can be user defined

PRIORITY field can be user defined

RING DOWN LINES - defined by agency

SOUND EFFECTS - can be uploaded wav files. Comes with Defaults.

SITE LICENSE

Reality Station software is licensed to one particular station and cannot be copied to another without a user code. All the training products loaded onto the system are given a site license which allows only that agency to use the products restricting the transfer, sale and sharing of those products with any other entity.

SOLE SOURCE

Professional Pride, Inc is the sole source of this simulator and all products and NECC certification. There are no other distributors or sellers of any and all products found on 911Trainer.com.

RETURN POLICY

In the event you wish to return 9-1-1 Reality, each station must be returned within five days of delivery in the original shipping boxes in the same condition as delivered. You must contact 253.435.0911 to obtain a return authorization. All authorized returns will result in a 15% restock fee.

SPECS 911 REALITY BASIC SOFTWARE

9-1-1 REALITY BASIC SIMULATOR - NO INTERNET NEEDED

SOFTWARE FEATURES

SIMULATION FEATURES for Multi Tasking Training • Login screens • Call types/codes programmable • Traffic Stop/ OnView popup • Background sounds for radio or calls • Multiple phone lines • Multiple radio channels • TTY calls • Ring Down Lines programmable • Call Back Business Line • Recording Studio • On Screen Capture • Video Tutorials • Flags/Premise Hx

DOCUMENTATION • Trainee Outcome Session Report • Session recording logs for radio and phones • Instructor Notes Report all labelled with date and Instructor and Student name. Learners can create a portfolio of actual 911 calls they answered and their test scores.

SCENARIOS Full A-Z police, fire and EMS scenarios provided for training sessions.

DIGITAL AND ONLINE CLASSROOM TRAINING 911 ACADEMY

www.9-1-1Academy is one year no cost unlimited student. A hard copy companion academy is also loaded on digitally. A 10 unit course offers current high quality training products for (10) Units of study following the **9-1-1 Emergency Communications Manual**. This is the only complete textbook for education created in a DACUM (develop a curriculum) process through a 911 Advisory Board and Educational Administrators. Both online and desktop digital academies are included in the price.

CERTIFICATION Full teacher and student NECC online certification is provided for Academy instructor owners at no cost. Student online exams with immediate results are \$15 each with no cost retakes. Full anytime online training for teachers / trainers on the curriculum. NECC was created by a 9-1-1 NECC Coalition of professional educators and PTC Professional Testing Corp of NY.

TRAINING TOOLS Police, Fire, EMD, Emergency Radio, Liability, Stress, Crisis, HazMat. Scripted Actual 911 Calls / Domestic Violence Power Point Call Review Training / Customer Service Power Point Call Reviews / 911 Textbook and Student Manual eBooks /Unit Flash Quizzes/ Crisis Intervention eBook / YouTube Newscasts - 911 Calls in the News / Jeopardy Games and Skills Training and Exercises / Stress and Compassion Fatigue Workshops / Liability eBook and Power Point / Active Shooter Procedures. Unit flash quizzes for each chapter. These products can be seen at 911Trainer.com

GO SHOPPING FOR 9-1-1 AGENCIES. In lieu of the 911 Academy 911 agencies can select \$1500 in training products online to be digitally loaded onto each station. Visit 911Trainer.com to explore.

9-1-1 REALITY TRAINING STATION

HARDWARE FOR (1) FULL 911 REALITY BASIC TRAINING STATION

ONE INSTRUCTOR/ROLE PLAYER STATION INCLUDES:



INSTRUCTOR STATION

- (1) Lenovo ThinkCentre Computer
- (2) Lenovo Screens
- (2) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (2) DP Cords
- (1) Cat 7 Cord 25-50 ft

ONE STUDENT TRAINEE SYSTEM INCLUDES:



STUDENT STATION

- (1) Lenovo ThinkCentre Computer
- (1) Lenovo Screens
- (1) Sets of Keyboards, Mouse.
- (1) Main headset with mic
- (1) Monitor headset no mic
- (1) DP Cords

EQUIPMENT WARRANTY One year

UPGRADES All upgrades available at no cost.

SUPPORT Website owners room and online support.

SETUP Stations are portable and plug and play stand alone systems.

TRAINING Online anytime 0900 - 1400 PST training for staff or IT for the life of the product.

VIDEO TRAINING Each station provides video training on every aspect of simulation and academy

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