



911 PROFESSIONAL  
BEST WORKSHOPS  
*fun* FUNDAMENTAL TRAINING

HOST PACKET

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To: Valued Customer

From: Donna Ferris, Operations Manager

Ref: Hosting

If you are considering our workshops, here are some things to consider. Working with 911 professionals from other agencies is a great way to learn from others experience as they share success and challenges. It's uplifting and affirming - especially if Sue Pivetta is your instructor - she loves the work and the people - and it shows. Sue's courses are practical, fast paced and creative always.

- All courses are six hours - where the best learning is achieved for shift workers.
  - Courses can be scheduled for day or evening or both if needed.
  - Individual cancellations up to 7 days prior, after 7 days only substitutes.
  - Minimum attendance 20 unless the workshop is in the NW Region.
  - A 'buy out' is possible at 20 X Rate - offering unlimited seats.
  - Workshop fees are \$195 per person for one day courses \$295 for two day.
- Keynote *911 Tell Me Who You Are* by Sue Pivetta is the buyout rate.

Please read the actual comments from our learners. You will see that our dedication to the 911 industry and to providing only worthwhile training is evident through their words. Sue is a true professional who is creative and passionate.

If you have any questions please feel free to call me at 1.800.830.8228. We know you will be pleased with our customer service and dedication to your needs. Don't delay, dates fill up fast — you'll be glad you did. Donna Ferris

*“Great class! Need more! Thank you!”*  
— Vanessa Shows, APSO Gonzales, LA 70737

*“Awesome class, really enjoyed it. Come back soon. We loved it, both days.”*  
— Christine Willson, Ascension Parish, SO

*“This was a very creative class. I learned how not to judge,  
to listen and that I can change myself and things I don't like.”*



## Host Agreement

### WHAT ARE THE GREAT BENEFITS OF BECOMING A HOST?

1. You will bring fresh, high level training to your area.
2. Your hosting rewards are tangible —two free seats for hosting. Minimum 20 unless NW Region. Buy outs for unlimited attendance for large groups.
3. You will work with our Workshop Coordinator and get to know our staff for future training. We will help you be successful as a host.
4. You will receive many “thank yous” from those attending.

### WHAT IS REQUIRED OF A HOST?

1. Determine a suitable date that does not conflict with other area events such as APCO, NENA or other training or local events that require full staffing (fairs etc.).
2. Establish a location that meets our requirements. Assist with audiovisual needs.
3. Promote the training through your professional contacts and your websites.
4. Submit the training to your local information network and newsletters as an event hosted by your agency. Contact surrounding states for training announcements .
5. Coordinate travel and lodging with facilitators if needed.
6. During the training, act as facilitator’s assistant if attending.

### I’M SOLD, WHAT DO I DO TO GET STARTED?

Sign your acknowledgment below and fax this back to us! Dates are limited — act now!

Name \_\_\_\_\_ Title \_\_\_\_\_

Agency \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_ E mail \_\_\_\_\_

Best time to contact me is \_\_\_\_\_

Training desired \_\_\_\_\_ Date Suggested \_\_\_\_\_

Is this a conference or a scheduled event? \_\_\_\_\_ List info \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

*We will contact you within 24 business hours!*

1.253.435.6031 FAX email [Donna@911trainer.com](mailto:Donna@911trainer.com)  
Book <http://www.911Trainer.com>

## PROFESSIONAL BEST QUOTE

The ability to think straight,  
some knowledge of the past,  
some vision of the future,  
some skill to do useful service,  
some urge to fit that service into  
the well-being of the community  
— these are the most vital things  
education must try to produce.

— *Virginia Gildersleeve*

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*Professional Pride Inc*

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