

**Priority Dispatch Corporation**

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## PRESS RELEASE

**For Immediate Release**

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### **9-1-1 TRAINING COMPANIES TEAM UP**

#### **Experiential Learning Now Available to ProQA Users**

July 15, 2016 Salt Lake City UT – Priority Dispatch Corporation™ (PDC™) and Professional Pride Inc. have teamed up to bring ProQA® users an enhanced training experience with a new version of the 9-1-1 Reality PLUS ProQA multi-tasking phone and radio simulator.

Trainees using 9-1-1 Reality ProQA simulators practice protocol through Case Entry and Key Questions in an environment that allows trainees to learn from their mistakes without jeopardizing the health, well-being, and safety of the callers and responders.

Learners gain valuable confidence and actual experience before taking their first real 911 call through practice with selecting the correct Chief Complaint, providing Pre-Arrival Instructions (PAIs) and Post-Dispatch Instructions (PDIs), and transmitting key information to responders.

911 Reality PLUS ProQA also assists with quality assurance (QA) and minimizes risk by tracking and documenting trainee learning, performance, feedback, and progress. The

trainer will know sooner during the process whether a trainee can put his or her IAED certification knowledge into practice on phones and radio.

*“9-1-1 Reality PLUS ProQA elevates trainee skills in working through ProQA protocols.”*  
said Sue Pivetta, President, 9-1-1 Professional Pride, Inc. *“Learners put into practice the knowledge gained from their IAED certification. They can bring the know to show with ‘floor ready, pre CAD’ training and documentation.”*

PDC created an abbreviated training license that can be added to 9-1-1 Reality PLUS ProQA stations.

9-1-1 Professional Pride Inc. is a company offering training and management products and services to the emergency communications industry. Located in Washington state and found at **911Trainer.com** phone 1.253.435.0911.

PDC developed the Priority Dispatch System (PDS) that includes the Medical Priority Dispatch System™ (MPDS®), the Fire Priority Dispatch System™ (FPDS®), the Police Priority Dispatch System™ (PPDS®), and the Emergency Communication Nurse System™ (ECNS®). Located in Salt Lake City Utah and found at **PriorityDispatch.net** phone 801-363-9127



STUDENT STATION



INSTRUCTOR STATION