



*Education For Life*



## Consider a Career as an **Emergency Dispatcher**

- » Learn the skills to calmly and effectively coordinate the appropriate emergency response.
- » Be the first person to assist someone in need.

The Emergency Dispatcher program gives you the opportunity to learn specialized police, fire, and medical skills and practice hands-on call receiving and radio dispatching simulations. Training includes police, fire, and medical terminology, crisis intervention, and stress management.

### **Graduates of this program have been hired by**

- American Medical Response
- Redmond Police Department
- Seattle Police Department
- U.S. Border Patrol

**“Entry level positions as an Emergency Dispatcher are expected to grow 6.7% by 2007, with an average monthly wage of \$2,368–\$3,805”**

—Washington State Workforce Training and Education Coordinating Board, 2004

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## Program Length

- 5 months
- 630 hours/38 credits
- Monday–Friday, 8:00 am–2:30 pm

## Admission Requirements

- Minimum age: 18 years prior to program completion.
- Must take the COMPASS test before entering the program or being placed on the pre-registration list.
- Public safety agencies will complete a criminal justice background screening of students before tours, observations or ride-alongs. A complete background investigation will be conducted prior to offers of employment. If you cannot pass the Washington State Patrol background investigation, you will not be employable in public safety positions. A copy of disqualifying drug and illegal activities is available from the program instructor, registration or student services. Or, see <http://www.wsp.wa.gov/hrd/requrimt.htm>
- Keyboarding at 35 WPM

## Admission Recommendations

- High school diploma or GED
- Counselor and instructor interview.
- Good hearing and the ability to speak English clearly.

## Enrollment

Students may enter September or March.

## Total Estimated Program Costs

- Tuition: \$1,745.10
- Supplies: \$374.22, or contact the RTC Bookstore at (425) 235-2323

## Instructor

Noreen Light

(425) 235-2352, ext. 2319

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Explore your options at [www.RTC.edu](http://www.RTC.edu)

