



PROFESSIONAL PRIDE  
TRAINING COMPANY INC

To: Whom It May Concern  
From: Donna Ferris  
Ref: 911 StarZ III Sole Source Letter

Regarding your inquiry into 911 StarZ Simulator.

This training system is a portable simulation device that allows for the realistic simulation of the phone call taking and radio dispatching at emergency communications. The simulator has both trainer and student stations able to be remotely located and interconnected via appropriate cables utilizing one power source at the student position. The system provides the ability to simulate four incoming telephone lines with hold and conferencing capability, with outgoing phone lines to simulate outbound phone calls. The system provides integrated radio simulation using operator headset, with radio audio routed to headset when off phone line and routed to speaker when phone is in use on two distinct simulated radio frequencies for multi tasking emergency radio.

The system utilizes a foot-operated switch for radio dispatching at the student console. The trainer has the capability of generating 100 distinct LCD displays to allow simulation of automatic call locators displays. The Simulation system allows input audio on both radio and phone lines to permit the capability for using simulation taped exercises. System has output audio — receiving all activity for the purpose of evaluation of simulation sessions. The recording jacks are located at the trainer position for control. All sessions can be recorded at the trainer's discretion.

The system provides an intermittent marker tone for simulating closed or restricted air in radio simulation. The system provides a connection to 3 additional units to add more trainees to the trainer. The consoles have additional headsets for the purpose of monitoring activity or speakers from either console. This system at the current price is delivered complete with all distinct parts needed to perform. Up to 3 additional student units can be purchased for expanded lab setting.

There are no comparable devices and we are the only manufacturer of this simulator. To the best of our knowledge there is no interactive electronic device that allows for multi-task phone lines in and out, with radio sim, ALI/ANI, headset, foot pedal, audio input and output, CAD.

In addition there are no authorized resellers or maintenance/repair centers available for the StarZ Simulator other than Professional Pride Training Inc.

Professional Pride Training Inc. Federal ID # 91-1777-543 Questions please contact Professional Pride, 1.800.830.8228 or 253.891.9084, email info@911trainer.com.

Sincerely,

Donna Ferris  
CSR/Instructor  
Professional Pride