




Lesson Five

Exceptional Trainer


'Adult Learning Versus
'K-12 Learning'



You be
new

Lesson Five Learning Points

1. Old and New Thought
2. Dependent trainee
3. Safe learning
4. Their experience
5. Flexibility
6. Need to know
7. Goal setting
8. Discovery
9. Doing too much
10. Motivation



Pedagogical
Androgical

Old School or New School

*The Modern Practice of Adult
Education: From Pedagogy to
Andragogy.*

In his book, Knowles defined
andragogy as "the art and science of
helping adults learn, in contrast to
pedagogy as the art and science of
teaching children"

Let's explore what that means in the
comm center setting.
