


Lesson Seven Learning Points

1. Understanding Multi-Tasking
2. Floor Ready Training Defined
3. Teaching Multi-Tasking
4. Skill Progression Thoughts & Ideas

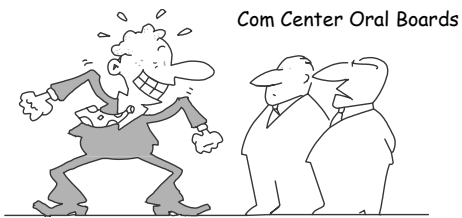


“7” Common Challenges

1. They can't multi-task have no common sense
2. They send us people who aren't fit
3. We lose too many people in training
4. They do good in training but – they fail later.
5. We don't know what retraining they need
6. Our evaluation process is a waste of time
7. Trainers don't want to train anymore



Well, welcome!
We'll get you each headsets
and lined up with a trainer.



Hire him...I want to watch his enthusiasm die.

Don't give up
on me, I can
learn if you can
understand.



What about multi-tasking?

- Born with it
- a) Age decreases it
- b) Women rule
- c) You can't teach it

Yup I thought that too...until...



