

BEST SELLING TEXT BOOK

911 Emergency Communications Manual — 4th Edition \$64.95



The only complete college text book — now in demand by trainers in Comm Centers. Approved training text for the states of Missouri and Mississippi. Used in countless 911 agencies, police and fire departments. Student text for Training Academies and College programs.

Over 400 pages of relevant, easy to read information. Over

a year in the working and in it's 4th edition, this text provides important new information on topics such as terrorism and stress management.

This is definitely a must-have for any agency training program or new hire. This text is purchased in bulk by colleges throughout the US and Canada. Over 5,000 copies sold to date.

This manual also has a companion Student Workbook for self-directed learning or classroom programs.

The 9-1-1 Emergency Communications Manual, 4th Edition is also the basic textbook for our new CORE Curriculum Training Program.

Item #B101 \$64.95



Student Workbook \$15.95

This self paced workbook goes with the 911 Manual for self-directed learning. A MUST HAVE!

Item #B101A \$15.95

UNITS INCLUDE:

EXPLORING EMERGENCY COMMUNICATIONS — Wild Calling. Learn about the entire Emergency Communications network, the job, the complexity and the reality of the work 'from the trenches' approach.

STRESS MANAGEMENT — The Wellness Book 911. Practical in depth understanding of the nature and causes of stress in this workplace. Includes negativity information and staying well on shift-work. Ideas that work in this high pressure world.

EMERGENCY CALL TAKING — 911, What Are You Reporting. A fascinating insiders look at 911 calls and the dynamics of emergency call receiving basics and more.

EMD COMMUNICATIONS — Chain of Survival. Concepts of EMD and the history, formulation of giving pre-arrival and assessing signs and symptoms over the phone. Medic One paramedic co-authored this material.

POLICE COMMUNICATIONS — Badge #911. An Intriguing study of police communications systems. Sections are grouped by Crimes Against Persons and Crimes Against Property.

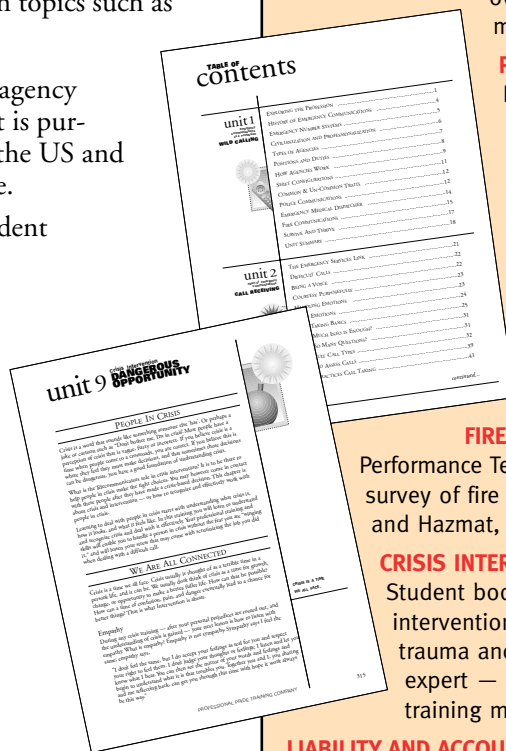
ENHANCED 911 — Saving Seconds, Saving Lives. An in-depth study of the 911 system from the author of the National Emergency Number Association's 911 Puzzle Book.

FIRE COMMUNICATIONS — High Performance Team. Student book is an absorbing survey of fire communications to include ICS and Hazmat, co-authored by a Fire Lt.

CRISIS INTERVENTION — Making a Difference. Student book is an intense study of crisis intervention, rape, domestic violence, rape trauma and how to be an intervention expert — extracts from Crisis Clinic training modules.

LIABILITY AND ACCOUNTABILITY — 911 Here Comes the Judge. A quick study on concepts of the law that make sense and quiet the fears by providing definite guidelines and information on liability, the courts systems and about the law.

EMERGENCY RADIO — The Crucial Link. Common and safe methods for ensuring that the emergency radio protects and serves the responders and the citizens.



SAVE ON BOTH: \$74.95 Item#B101B