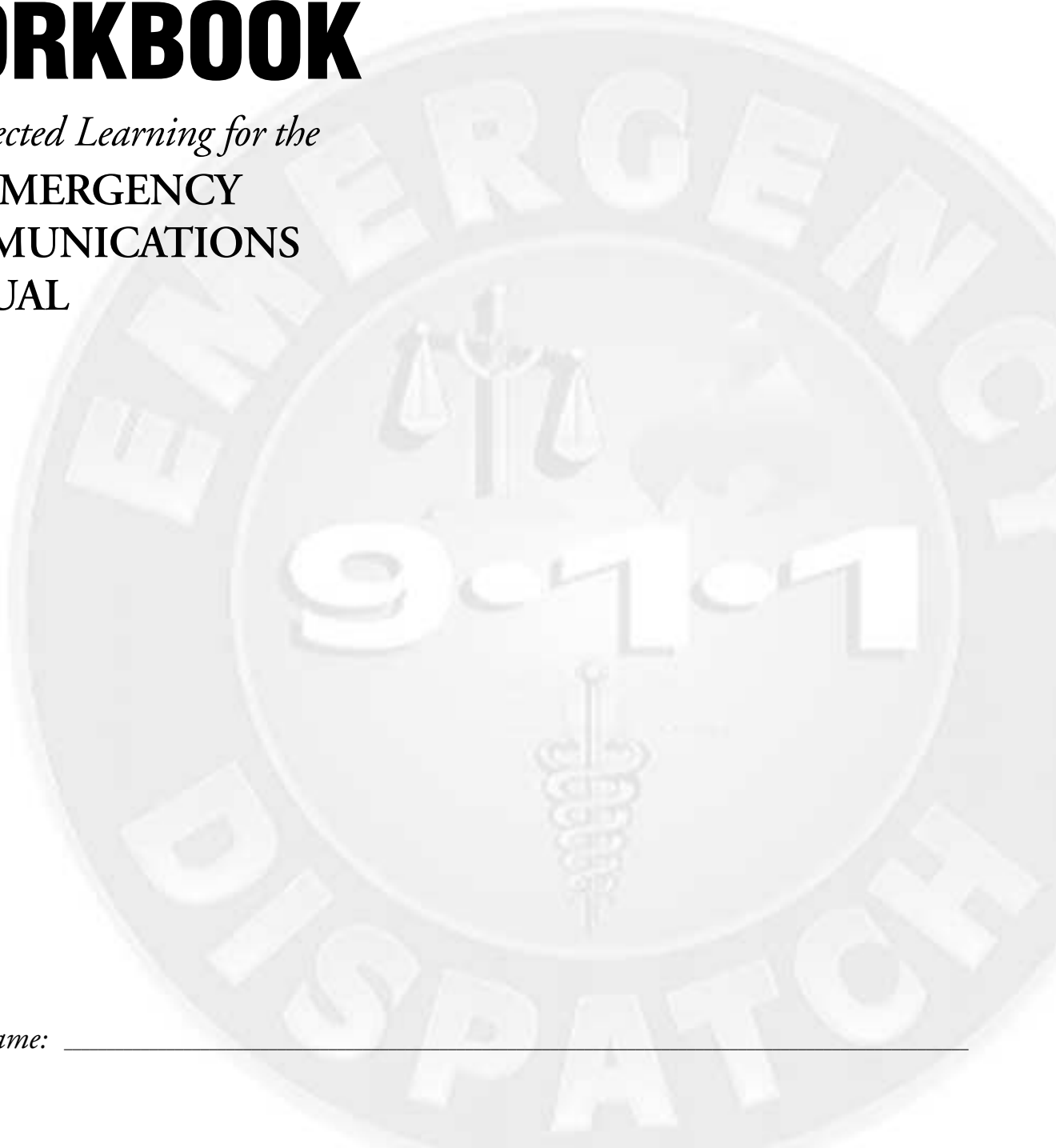




# STUDENT WORKBOOK

*Self Directed Learning for the*  
**911 EMERGENCY  
COMMUNICATIONS  
MANUAL**



*Student Name:* \_\_\_\_\_

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## HOW TO USE THIS WORKBOOK

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This workbook accompanies the 911 Manual in your studies for the profession of Emergency Communications. In any endeavor to receive education, a learner must have an opportunity to use their higher level thinking processes. That doesn't mean you have to study until you have head pain. Those higher level processes are contemplation, reasoning, logic, experience, perception, insight and common sense. In this workbook we want you to be connected and creative in your work. This is the fun part of learning, use it! And when you do, you will begin to develop the critical thinking skills you will need to do this complex work.

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